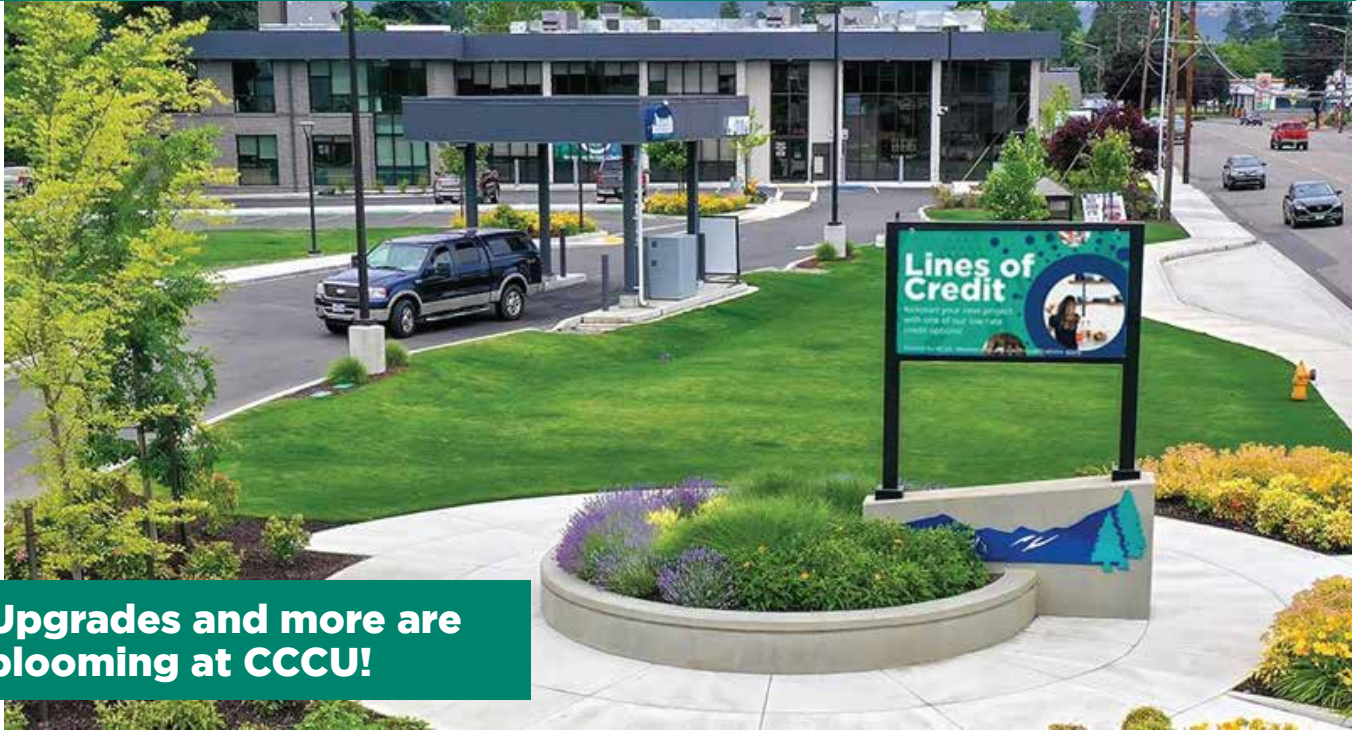




CONNECTION QUARTERLY

Spring 2025



Upgrades and more are blooming at CCCU!

“Some old-fashioned things like fresh air and sunshine are hard to beat.” — Laura Ingalls Wilder

Re-Elected Board Members

CONGRATULATIONS AND THANK YOU FOR YOUR DEDICATED SERVICE!



Sam Lee



Keith Kronser



Nancy Groshong

Annual Meeting
May 14 | 4:45-5:15pm
CCCU Harvard

Thank you to our wonderful members for once again voting Cascade Community the #1 Credit Union and #1 Mortgage Lenders in Douglas County. This year, we were also thrilled to receive Second Place for Customer Service and Third Place for Best Place to work, out of all the businesses in Douglas County. These awards are an incredible honor and motivate our team to continue to look for ways to better serve our community.



You asked, we listened;

This summer we are excited to be incorporating many new features and services that have been requested by our members!

Coming Soon (July 1st)

Online Banking



INDIVIDUAL LOGINS

Members who share an account will be able to access the account using individual logins.



CARD CONTROLS

Seamlessly control access to your CCCU credit and debit cards through Home Banking, turning access on or off when needed.



ENHANCED ACCOUNT ALERTS

Enjoy more options within Home Banking to send customized account notifications.



ZELLE & FEDNOW

Members will be able to utilize these platforms for digital services.



BUSINESS ONLINE BANKING

Full business online banking functionality including: Business Bill Pay, user controls, ACH origination, and Quickbooks integration.



Touch Tone Teller coming back as Phone Teller

CCCU Branches will be closed Monday, June 30th, while we implement these upgrades. During this time, members will continue to have access to their funds with their existing debit and credit cards.

Once the upgrade is complete, members will need to re-enroll in home banking.

During this time, no account numbers will be changing, debit and credit cards will not need to be re-issued, and your current checks, as well as your payroll will continue to post as normal.

Please watch your email and in-branch communications for more information. Questions? Contact us at 541.672.9000.