



Social Media Policy

Member participation through any of Cascade Community Credit Union's interactive social media outlets is welcomed and members are encouraged to share their experiences and suggestions. To ensure respectful, productive, and informative communication, CCCU will not post any comments that we perceive to include (but not limited to) any of the following:

- Any comments posted that focus on selling a product or service. Comments posted by users must be related to the topic at hand.
- CCCU will not post any illegal information; all laws that govern the use of copyrights, trademarks, etc. will be followed.
- Users will need to refrain from posting disrespectful comments or personal attacks on any individual or entity. Comments submitted with malicious intent will be excluded.
- Comments that include any kind of profanity or that are derogatory in content will be excluded. This includes any threats; obscenity; sexually explicit language; and hateful, ethnic, or racially derogatory comments.
- Users are not to provide any of their account details or other personal information (including account numbers, PINs, addresses, social security numbers, etc.). CCCU recognizes the importance of securing financial information and will never ask for private information over social media.
- CCCU will remove comments and block or permanently ban users whom we perceive have violated the guidelines set forth or abused our media outlets for any purpose other than for their intended use.
- Comments from individual's underage may be excluded.
- CCCU will not endorse any comments made by its employees on any of its social media outlets. Statements and comments made are the views of the person making them and do not in any way represent the views or opinions of CCCU.